



TAXI AND LIMOUSINE REGULATIONS

Amended and adopted by the Town Council of the Town of Gander on the 11th day of May 2022 and to come into effect as of the 12th day of May 2022.

A copy of these Regulations was sent to the Minister of Municipal and Provincial Affairs and on the 17th day of May, 2022.



MAYOR




TOWN CLERK

PUBLISHED BY AUTHORITY

Pursuant and by virtue of the powers conferred by Section 414 and any other enabling sections of the *Municipalities Act, 1999 SNL Chapter M-24* as amended, the Town Council of the Town of Gander hereby adopts the following Tax and Limousine Regulations.

A copy of these Regulations was forwarded to the Minister of Municipal and Provincial Affairs on the 17th day of May 2022.



MAYOR



TOWN CLERK

TAXI AND LIMOUSINE REGULATIONS

Regulation Statement

The purpose of this regulation is to ensure equal, fair and standardized requirements for taxi operators/drivers, safety and comfort for the customers, and transparent and consistent enforcement of these regulations.

1. Title

These Regulations may be cited as "Taxi and Limousine Regulations of the Town of Gander";

2. Definitions

For the purpose of these Regulations, unless the context otherwise requires:

- a) "Act" shall mean the Municipalities Act, 1999, SNL Chapter M-24 as amended;
- b) "Application" shall mean a person herein defined presenting to or filing with the Council, an application for a license or stand pursuant to these Regulations or causing such applications to be presented or filed on their behalf;
- c) "Council" shall mean the Town Council of the Town of Gander;
- d) "Cruise" or "Cruising" shall mean the driving of a taxicab on, over or along the streets, highways, or public places of the Town soliciting prospective passengers for transportation in a taxicab for compensation;
- e) "Driver" shall be held to include every person in actual charge of the operation or driving of a taxicab whether as owner or agent, licensee, servant or employee of the owner and shall hold a Taxicab Driving License;

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- f) "Holder" shall mean an owner or driver who is the holder for the time being, of a licence;
- g) "Hire" or "Compensation" shall mean and include any money, thing of value, payment, consideration, reward, tip, profit, donation or gratuity, paid to, accepted or received by the owner or driver of any vehicle in exchange for transportation of a person or persons whether paid upon solicitation, demand or contract or voluntarily, or intended as a gratuity or donation;
- h) "Identification Decals" means the decals issued by the Council of the inspector in respect of each taxicab bearing a distinctive number and words to indicate they are issued by the Council;
- i) "Inspector" shall mean the person or persons appointed by the Council to supervise all vehicles and persons licensed under these Regulations and to enforce compliance with the provisions of these Regulations;
- j) "License" shall mean a Taxicab Operating License, or a Taxicab Driving License issued pursuant to these Regulations;
- k) "Limousine" means any four-door, full size luxury class vehicle, having a standard seating capacity for at least five (5) persons exclusive of the driver, not equipped with a taximeter but furnished with a minimum of four (4) of the following features:
 - i. glass partition separating the rear and front seats;
 - ii. top quality interior appointments, being either leather or plush upholstery;
 - iii. power windows;
 - iv. one-way tinted glass;
 - v. television;
 - vi. stereo system;
 - vii. cellular telephone;
 - viii. air conditioning
- l) "Limousine Driver" means the operator of a limousine vehicle licensed under these Regulations to transport passengers for hire;
- m) "Owner" shall include any person who has control, direction, maintenance and benefit of the collection of revenue derived from the operation of any taxicab or taxicabs whether as owner, lessee, licensee or bailee or in possession under any conditional sale or hire purchase agreement who holds a taxicab operating license;
- n) "Operator" means any person who has been granted a Taxicab Operator's License and who has the control, direction, maintenance and benefit of the collection of the revenue derived from the operation of a taxicab whether as owner, lessee, licensee or bailee, or in possession under any conditional sale or hire purchase agreement
- o) "Person" shall mean and include a person, a firm, partnership, corporation or company;
- p) "Stand or ply for hire" means to make a taxicab available at any place, whether stationary or moving, for the purpose of searching for or being available for hire;

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- q) "Taxicab" means a motor vehicle commonly described as a four (4) door sedan or station wagon used for the transportation of passengers for hire and designed to carry not more than six (6) seated adults or equivalent, including the driver, but shall not include such vehicles generally described as a mini bus, suburban wagon or jeep type wagon;
- r) "Taxicab Allocation" means the number of taxicabs which may be operated from an approved taxi stand;
- s) "Taxicab Operating License" means a license issued by the Council to operate a taxicab which shall be in the form of Form A, hereto annexed, which Form A is to be taken as part and parcel of these Regulations or in such other form as the Council may from time to time prescribe;
- t) "Taxicab Driving License" means a license issued by the Council to drive a taxicab;
- u) "Taxi Stand Owner" means the person(s) who have been approved by the Council to operate a standalone business for the purposes operating a taxi stand. "Form B" must be submitted with your Application for Occupancy and comply with these regulations along with all other applicable Town of Gander bylaws and regulations.
- v) "Town" shall mean the Town of Gander as defined in the Order-in-Council dated the 16th day of December, 1958 A.D., and continued as a Town under the said Act;
- w) "Town Clerk" means the Town Clerk of the Town of Gander;
- x) "Transfer" shall mean any sale, assignment, transfer, mortgage or other charge or alienation ~~what so ever~~ whatsoever of any license;
- y) "Transferee" shall mean the person to whom any transfer of any Taxicab Operating License or a Taxicab Driving License is made or is proposed to be made;
- z) "Waiting time" shall mean:
 - I. the time consumed while the taxicab is stopped while under engagement through traffic interruptions or for delays;
 - II. the time consumed while the taxicab is not in motion at the direction of a passenger;
 - III. the time consumed while the taxicab is under engagement and travelling at eight kilometres per hour, or less;
 - IV. the time consumed while waiting for a passenger after having responded to a call provided that no charge shall be made for the time consumed by the premature response to a call for the first three minutes following timely arrival at any locality in response to a call not for time consumed or lost through traffic interruptions or delays caused by the inefficiency of the taxicab or its driver, or;
 - V. the time consumed while the taxicab is under engagement and stopped temporarily as a result of traffic, weather or other road conditions.

3. General Information

The provision of these Regulations applies to all taxicabs applying for hire, used or operated within the Town and to all Taxi Stand owners, Taxicab operators and Taxicab drivers;

3.1 Inspector

The inspector shall have supervision over all persons licensed under these Regulations and over all taxicabs together with the equipment used by them and the following shall be the duties of the Inspector in connection with the provisions of these Regulations:

- a) To report to Council, the performance of his or her duties under these Regulations whenever he or she shall be required by the Council to do so;
- b) To make all necessary enquiries inquiries concerning applicants for licenses as may be requisite to secure a due observance of law, and of these Regulations;
- c) To submit to the Council recommendations for the suspensions, revoking or cancelling of any license, together with his or her report thereon;
- d) To keep a register of all licenses granted by the Council which shall contain the name and address of the applicant, the date of the license and such further particulars and to keep such other books as the Council may order;
- e) To enter in aforesaid register, all transfers of any license, together with name and address of the transferee;
- f) To cause to be made out, all licenses and to sign all licenses issued under these Regulations, the fees payable therefore having first been paid to the Town;
- g) To furnish each person taking out a license with one copy of these Regulations;
- h) To ascertain by inspection and enquiry inquiry from time to time as often as may be required by the said Council, whether the person holding a license continues to comply with the provisions of these Regulations;
- i) To issue identification decals as required by these Regulations;
- j) To enforce fleet identification scheme approved by Council as outlined in "Schedule B".
- k) To prosecute or cause to be prosecuted, all persons who shall offend against and of the provisions of these Regulations;
- l) To perform such other duties as may be assigned from time to time by Council.

Any act or duty to be performed by the Inspector under these Regulations may be performed by any person authorized by the Council or such Inspector to perform such duty.

3.2 Taxi Stand Owner's License

- a) No person shall carry on the business of owning and operating a Taxi Stand unless such person is the holder of a Taxi Stand Owner's License issued under these Regulations including the submission and approval of Form "B";
- b) No Taxi Stand business shall be operated from a location other than the one approved by the Inspector and such Taxi Stand shall comply and be operated in accordance with the Town of Gander.

3.3 Taxi Operator's License

- a) The owner of any Taxicab shall not apply for hire therewith or use or operate the same or allow the same to be used or operated within the Town Operator's Licenses;
- b) The total number of Taxicab operating licenses which may be issued by the Inspector is hereby fixed at a maximum of thirty-six (36);
- c) Every Operator of more than one Taxicab required to be licensed under these Regulations shall take out a separate Taxicab Operator's License for each Taxicab;
- d) No Taxicab Operator's License shall be issued to any person unless the location of the Taxicab Stand from which the Taxicab is to be operated is approved as a Taxi Stand by the Council;
- e) An Operator may move the location of the operation of the Taxicab from one approved Taxi Stand to another upon written notification to the Inspector, provided that the Taxi Stand to which the Taxicab is to be relocated will not exceed its Taxicab allocation.

3.4 Insurance

- a) No Taxicab Operator's License shall be issued until sufficient proof of insurance is provided to the Inspector issued by a reputable insurance company insuring the applicant in a minimum amount of one million dollars (\$1,000,000) in respect of bodily injury to or death of a passenger or passengers and a minimum amount of two hundred and fifty thousand dollars (\$250,000) insurance coverage against all public liability and property damage arising out of the Operator's license;
- b) The proof of insurance referred to above shall be in the form of a written certificate from a reputable insurer that it has issued to, or for the benefit of, the person named therein a motor vehicle liability policy or policies which, at the date of the certificate or certificates, is in full force and effect and which designates therein by explicit description, or by other adequate reference, all motor vehicles to which the policy applies.

- c) The certificate shall certify that the motor vehicle policy or policies therein mentioned shall not be cancelled or expire except upon ten (10) days prior written notice thereof to the Council and until such notice is duly given, the certificate or certificates are valid and sufficient to cover the term of any renewal of such vehicle liability policy by the insurer.

3.5 Vehicle Inspection

- a) No Taxicab Operator's License shall be issued until the motor vehicle, in respect of which the application for a license is made, has been inspected and approved by the Inspector;
- b) Every vehicle operating as a taxicab under these Regulations shall have at least one comprehensive mechanical inspections and one vehicle cleanliness inspection per year in a form prescribed by the Inspector. The Inspector may, in his or her discretion, require additional mechanical and/or vehicle cleanliness inspections;
- c) The inspector holds the authority to ensure that taxicabs are in compliance with "Form B" as submitted by the taxi stand owner and approved by Council;
- d) A new application for a vehicle operating authority will not be accepted by Council for vehicles which are seven (7) model years old or older.

3.6 Taxicab Driver's License

- a) No person shall drive or cause to be driven or act as a driver of any Taxicab without first obtaining a Taxicab Driver's license under these Regulations;
- b) No Taxicab Driver's license shall be issued to any person while the license issued to such person to operate a motor vehicle, pursuant to the Highway Traffic Act and Regulations made therein, is suspended or cancelled by virtue of the operations of the laws of Newfoundland or Canada;
- c) A Taxicab Driver's license is automatically cancelled upon the license issued, pursuant to the Highway Traffic Act or Regulations made thereunder, being suspended or cancelled, or upon the holder thereof being prohibited from driving a motor vehicle under and by virtue of the Criminal Code of Canada and amendments hereto.

3.7 Application for License

- a) Every application for a license or a transfer shall be made in writing to the Council, using "Form A" and shall:
 - I. Comply with these Regulations in all respects;

- II. Set forth the name, age and address of the applicant, if a natural person, or, if a corporation, its name, date and place of incorporation, address of its principal place of business and the names of its officers together with their respective addresses, or if a partnership, association of unincorporated company, then the names of the partners comprising the partnership, association or company together with their names and respective ages and addresses, and also state the trade name or style, if any, under which the applicant proposes to operate, full information pertaining to the extent, character and quality of the proposed operations and in the manner in which such proposed operations are to be conducted, the type, model, capacity and condition of the taxicab or taxicabs proposed to be operated. There shall be attached to such application a certificate from the Inspector, or his or her agent, certifying that the taxicab proposed to be licensed has been approved and inspected by him or her;
 - III. Contain such information as the Council may require to enable it to form an opinion as to the fitness of the application or transferee for the license for which the application is made or ensure compliance with these Regulations;
 - IV. Be accompanied by the fees prescribed by these Regulations for the license for which the application is made.
- b) If in the opinion of the Inspector, any application does not contain sufficient information to enable the Inspector to make a decision or does not comply with these Regulations, the Inspector shall notify the application or transferee in writing of such defects, which may then be corrected, but if such corrections are not submitted to the Inspector within ten (10) days after the applicant or transferee has been notified of the defects, the applications shall be refused;
 - c) No license issued under these Regulations shall run from the 1st day of April or the date of the license in one year and shall expire on the thirty-first day of March in the following years.

3.8 Duration of License

Every license issued under these Regulations shall run from the 1st day of April or the date of the license in one year and shall expire on the thirty-first day of March in the following years.

3.9 Renewal of License

Any person holding a license issued under these Regulations who wishes to continue to hold such license shall, on or before the expiry date of the existing license, apply to the Council for a new license in the same manner as the original was applied for under these Regulations.

3.10 Transfer of License

Except in the case of a taxicab driver's license which is not transferrable, no transfer of any license shall be made without the written consent of Council, which consent shall not be unreasonably withheld in the case of a person who, in the opinion of Council, is a fit and proper person to hold the license being transferred and otherwise complies with these Regulations but such consent shall not be required when the person dies or is declared insolvent or makes an assignment for the benefit of his or her creditors of business. Upon the happening of any of the said events, the purchaser of the person's taxicab may obtain a transfer of the taxicab operator's license for the unexpired term thereof upon application to the Council in writing.

3.11 Abandoned License

- a) Where a person abandons or discontinues the carrying on of the business of owning or operating or driving a taxicab the license issued to him or her in respect of the business abandoned or discontinued shall forthwith lapse, be invalid and of no force or effect;
- b) The Council may revoke any taxicab operator's license for any taxicab which had not been operated for a period of three (3) months and such license shall automatically be revoked if the taxicab has not been operated for a period of six (6) months.

3.12 Suspension, Cancellation of License

The Inspector or the Council, as the case may be, shall have the power to suspend, revoke or cancel any license issued under these Regulations for violation thereof.

3.13 Fees

Fees to be issued under these Regulations shall be set annually by Council through its budgeting process.

4. Taxicabs

4.1 Equipment

Every taxicab shall at all times be equipped:

- a) With all equipment as required under the Highway Traffic Act;
- b) With an interior light sufficient to illuminate the entire passenger compartment;
- c) With a handle or opening device attached to each door of the passenger compartment so that such door may be opened by the passenger from the inside or outside of the taxicab without the intervention or assistance of the driver;

- d) With an identity light attached to the top of such taxicab which shall be constructed in one unit consisting of an illuminated plate or cylinder upon which is printed the name of the taxi stand and/or telephone number of such taxi stand. The overall dimensions of such identity light shall not exceed six inches in height by twenty inches in length. It shall be unlawful to drive or operate any taxicab with such identity light illuminated while carrying passengers for hire and it shall be unlawful to drive, operate or be in charge of any taxicab unless such identity light is illuminated when such taxicab is for hire.
- e) Every taxicab shall have posted therein or the driver himself shall have on his or her person the following:
 - I. A printed card bearing the words "Taxicab Driving License" issued by the Council to drive a taxicab under these Regulations;
 - II. A printed card bearing the word "Taxicab" issued by the Council with each license to operate a Taxicab under these Regulations affixed to the inside of the taxicab, in respect of which it is issued, in such a manner as to be prominently displayed;
 - III. A Town issued window decal which clearly identifies the taxi zones and applicable rate (Schedule A).
- f) No operator shall exhibit on or about his or her taxicab, any advertisement, number plate, sign or card, other than those approved by or obtained from the Council or the Inspector, except his or her motor vehicle plates;
- g) Every operator shall keep the interior and exterior of his or her taxicab clean, sanitary, dry and in good repair;
- h) Every operator shall, when required, submit his or her taxicab for examination by an inspector or any person authorized by him or her and shall not, at any time, when such taxicab is not employed, prevent or hinder the inspector, or any person authorized by him or her, from entering the same or, at any time, prevent or hinder him or her from entering his or her garage or other building for the purpose of inspecting the same;
- i) Where an operator discontinues the use of, sells or otherwise disposes of his or her taxicab, he or she shall forthwith remove there from all items required solely by these Regulations to be affixed thereto or displayed therein and thereafter no person shall drive or use or require that vehicle to be driven or used as a taxicab until a new license has been issued in respect thereof unless the sale is made to a transferee;
- j) If the operator acquires another taxicab in place of the one sold or otherwise disposed of (for use a taxicab) he or she shall submit the latter taxicab to the inspector for approval before using the same and if such approval is given he or she may affix thereof or display therein all items as required under these Regulations and substitute or temporary identification decals will be issued;
- k) The owner shall ensure that the taxicab is in good repair, the body of the taxicab is undamaged and of consistent colour, the side windows are in good working order, and that the interior dome light operated by interior switch as well as when the door opens.

4.2 Identification

- a) The operator of every taxicab licensed under these Regulations shall apply to the inspector for identification decals;
- b) No motor vehicle shall be operated or used or be permitted to be used as a taxicab on any streets, highways or public places within the Town unless the identification decal evidencing that a taxicab license has been issued in respect of such motor vehicle is firmly affixed to such vehicle in the manner herein provided;
- c) Identification decal shall be at all times securely affixed to the rear trunk lid of the taxicab for which it was issued and shall be in such a place and position that they shall be clearly visible;
- d) No person shall attach or display identification decals to or on any vehicle other than the taxicab in respect of which they were issued, without the prior approval of the inspector;
- e) If identification decals issued in respect of a taxicab are lost or become mutilated or illegible, the operator of the taxicab shall notify the inspector who may, on payment of the fees prescribed by Council and upon receiving such information as he or she may require respecting the taxicab, issue substitute or temporary identification decals;
- f) Identification decals shall, when the taxicab to which they are allotted is used upon any street, highway, or public place in town, be free from mud, dust, and other obstructing material and free from mutilation so that all times such decals are clearly visible and legible.
- g) All taxicabs must be in compliance with the Fleet Identification Scheme as approved by Council and listed in "Schedule B".

5. Taxicab Operations

- a) No operator shall employ any person other than a driver who holds a license issued pursuant to the Highway Traffic Act as a driver of his or her taxicab or permit such taxicab to be driven by or placed upon any stand in charge of a person who does not hold such license; and, any such person before being so employed must also hold a current valid taxicab driving licence under the provisions of these Regulations;
- b) Every person who holds a taxicab operator's license is responsible to ensure that every person who drives the taxicab complies with all the provisions of these Regulations;
- c) No driver shall transport, consume or have in his possession any alcohol while in charge of a taxicab except for the sole purpose of transporting alcohol from a business licensed to sell alcohol by the Newfoundland Liquor Corporation to a residence or elsewhere, in which case a taxi driver will ascertain that the person accepting the alcohol has reached the legal age of majority.

- d) Every driver of a taxicab shall have the right to demand payment of the regular fare in advance, and may refuse employment unless so paid, but no driver of a taxicab shall refuse or neglect to convey any orderly person or persons upon request anywhere in the Town unless previously engaged;
- e) No driver shall operate a taxicab when the driver has been on duty for more than 14 hours within a 24-hour period, without first taking 10 hours off duty. Within the 14 hours on duty period, a maximum of 12 hours may be consecutive on duty time.

6. Taxicab Drivers

- a) No drivers shall drive his or her taxicab upon any street in such a manner that it interferes with the normal flow of traffic, or by interfering with the proper and orderly access to or egress from any place of public gathering, or by cruising in front of any place of public gathering; provided, however that the driver may accept passengers at any place of public gathering so long as his or her taxicab is lawfully parked in the vicinity of the place or building where such public gathering is taking place;
- b) All drivers shall at all times obey the orders of any member of the Royal Canadian Mounted Police or Peace Officer appointed by the Council;
- c) No driver shall carry any person other than the passenger and his or her party first engaging his or her taxicab, unless by consent of the first passenger, and no driver shall carry in his or her taxicab a greater number of persons or occupants than that specified in the licence of such taxicab;
- d) Every driver shall be civil, courteous and well behaved at all times when driving a taxicab;
- e) Every driver shall take due care of all property delivered or entrusted to him or her for conveyance or safekeeping. Every driver immediately upon the termination of any hiring or engagement, shall carefully search his or her taxicab for any property lost or left therein, and all property or money left in his or her taxicab shall be forthwith delivered over to the person owning the same, or if the owner cannot at once be found, then to the nearest police station will all information in his or her possession regarding the same;
- f) No driver of any taxicab shall knowingly drive or permit to be driven about the streets in his or her taxicab any person known to him or her to be engaged in an unlawful act and no driver while in charge of his or her taxicab shall visit any disorderly house or any place where liquor is illegally sold;
- g) The driver may refuse to provide or continue transportation to any person who is in an intoxicated or unfit condition or who is conducting himself or herself in a boisterous or disorderly manner or is using profane or obscene language, and if such person is then in the taxicab the driver may drive his or her taxicab to the nearest police officer or police station and deliver the said person to such police officer or at such police station;

- h) Every driver shall drive the taxicab operated by him or her by the most direct travelled route to the point of destination, unless otherwise directed by the passenger;
- I. a) No person shall smoke while in a taxicab;
b) Taxicab owners may post in their taxicabs "No Smoking" signs;
 - II. Taxicab owners may post in their taxicabs "No Eating" and "No Drinking" signs and no person shall eat or drink in a taxicab where such sign/s are affixed;
 - III. Taxicab drivers shall not use or accept cellular telephone calls when engaged by a passenger;
 - IV. Every driver and passenger shall comply with the Code of Ethics prescribed in "Schedule C" of these Regulations.

7. Rates and Fares

- a) The rates or fares to be charged by the operators or drivers of taxicabs for the transportation of any passenger or passengers on any trip which commences and terminates within the town shall be exactly in accordance with the tariff of fares shown in "Schedule A" and no rates or fares higher or lower than that contained in the said schedule shall be charged or payable;
- b) No operator or driver shall publish or use a tariff or demand or receive any rate or charge which is not in accordance with these Regulations;
- c) Every driver of a taxicab shall have the right to demand payment if the regular fare in advance, and may refuse employment unless so paid, but no driver of a taxicab shall refuse or neglect to convey any orderly person or persons upon request anywhere in the town unless previously engaged or unable to do so;
- d) No operator or driver shall be entitled to recover or receive any fare or charge from any person or persons from whom he or she shall have demanded any fare or charge greater or less than those authorized by these Regulations;
- e) The tariff rates herein authorized shall be computed from the time or place when or at which the passenger or passengers first enters the cab to the time or place when or at which the passenger or passengers finally discharge the taxicab;
- f) As many passengers up to the seating capacity of the taxicab shall be transported for the one fare within the tariff of maximum rates fixed by "Schedule A" where the passenger paying the fare gives his or her consent or approval, but no driver or owner shall carry or permit to be carried [more than the] designated seating capacity of the taxicab will accommodate and in no case more than six seated adults or the equivalent;
- g) No operator or driver shall use any tariff card, other than that obtained from the Council, or remove, exchange, lend or otherwise dispose of such tariff card;
- h) No person who engages any taxicab shall fail or refuse, upon demand, to pay the fare or charge authorized by these Regulations, or, in case no fare or charge is provided by these Regulations, the reasonable fare or charge demanded for any taxi service provided to such person.

8. Violations and Penalties

- a) The inspector shall have the power to suspend any or all licenses for cause when he or she shall have determined that any of the provisions have been violated or that any person shall have failed to comply with the terms of such license or the rules and Regulations of the Council pertaining to the taxi stand, operation, driving or use and to the extent, character and quality of the service or any of them of any taxicab;
- b) The person whose license has been suspended under this section shall be entitled to a hearing on the suspension before the Council as soon as reasonably practicable after the date of the suspension and the person shall be notified of such hearing;
- c) Upon the hearing of such matter the Council may reinstate the license, continue the suspension of the license for such time as it deems fit, or revoke the license;
- d) Notice of the hearing on such suspension shall be in writing and shall be served at least five days prior to the date of hearing thereof, such service to be upon the person or his or her agent or manager, and such notice shall state the grounds of complaint against the person and shall also state the time when, and place where such hearing will be held. In the event the person cannot be found, or service of such notice cannot be made upon him or her in the matter herein provided, then a copy of such notice shall be mailed, postage fully prepaid;
- e) After the revocation, suspension or cancellation of any license, it shall be unlawful for any person to drive, apply for hire with, use, operate, cause to use or operated within the Town, a taxicab, until such revocation, suspension or cancellation has been lifted;
- f) Every person who violates or fails to comply with any provisions of these Regulations is guilty of an offense and in summary conviction is liable to a fine not exceeding on thousand dollars (\$1,000);

9. Enforcement

- a) The Town Council of Gander or its authorized administrator shall be the Enforcement Authority for the purposes of these Regulations;
- b) Enforcement and prosecution under these Regulations may be undertaken by any Police Officer or by any other person so authorized by the Enforcement Authority;
- c) Pursuant to Section 404(1) of the Act, the Enforcement Authority may serve upon the owner or any other person in violation of a provision of these Regulations, a serially numbered notice advising the nature of the violation and required action to conform with the standards as set out in these Regulations;
- d) The owner or any other person served a notice shall carry out the directions of the Enforcement Authority referred to in Section 9 (c) at the cost of the owner or person served within the time specified;
- e) Where the Enforcement Authority has placed or caused the placing of a sign, placard, or notice upon any premises under the authority of these Regulations or any other applicable law, by-law or regulation, no person shall remove such sign, placard, or notice except with the consent of the Enforcement Authority;

- f) Any costs to the Town for all works carried out in response to a violation of these Regulations, in addition to any penalty prescribed hereunder, may be recoverable from the owner or the person in contravention of these Regulations as a civil debt;
- g) Every person requested by a Police Officer or person authorized to enforce these Regulations shall upon request, forthwith give his/her proper name and address;
 - I. It shall be the duty of a Police Officer or the Enforcement Authority to:
 - II. Report the name and address of any person observed, or reliably reported to have violated any of the provisions of these Regulations;
 - III. Report the time and nature of the violation of the Regulations, and any circumstances being relevant to the violation;
 - IV. Serve upon the person violating and provision of these Regulations a serially numbered notice that the person concerned has violated a provision of the Regulations, and instructing such person to carry out any order in regard to such violation;
 - V. Furnish the Town Clerk a duplicate of each serially number notice of violation.

10. Failure to Comply

- a) Pursuant to Section 404(5) of the Act, where a person to whom an order is directed does not comply with the order or part of an order made under Section 9 (c), Council may take the action that it considers necessary to carry out the terms of the order and any costs, expenses or charges incurred by Council in carrying out the terms of the order are recoverable from the person against whom the order was made as a debt owed to Council;
- b) Council may delegate to an official or employee of Council the power to issue orders under this section;
- c) The owner shall save harmless Council, its employees, servants or agents from any and all claims arising out of the actions of Council, its employees, servants or agents in the process of inspecting and/or carrying out work under these Regulations, except in the case of gross negligence.

11. Offence and Penalties

- a) Every person who commits an offence under these Regulations or who acts in contravention of or fails to comply with any provision thereof, or neglects or refuses to do so:
 - I. May be liable to penalties as stipulated in accordance with Section 420 of the Act; or
 - II. May be subject to an order under Section 404 (1) of the Act; or
 - III. May be subject to a violation notice issued under Section 421.1 (1) of the Act; or

IV. May be issued a ticket under the Provincial Offences Act in accordance with Section 421.2 of the Act;

- b. The conviction of a person for failing to comply with a requirement or obligation referred to in subsection (1) shall not operate as a bar to further prosecution under these Regulations for the continued failure on the part of the person in comply;

12. Severability

If a court of competent jurisdiction should declare any section or part of a section of these Regulations to be invalid, such declaration shall not affect the remainder of these Regulations and the remainder of these Regulations should be valid and shall remain in force;

13. Repeal

All previous Taxi and Limousine Regulations for the Town of Gander are hereby repealed.

14. Appeals Process

An Appeal of any section or part of this regulation can be made, in writing, to council for their discretion to amend this regulation.

Persons wishing to plea “not guilty” of an offence must do so no later than the default conviction date stated on the ticket. Persons must complete the information on the ticket in the space applicable. Gander Summary Offence Tickets are contested in the provincial court located at:

**100 Airport Blvd
Gander, NL A1V 2M7**

The original copy of the ticket must be provided to the Gander Provincial court office where a court date will then be provided.

Payment of convictions can be made in person at the Gander Provincial Court, or to the address located in the information provided on the Summary Office Ticket.

Interest charges may be applied on late payments.

SCHEDULE "A"

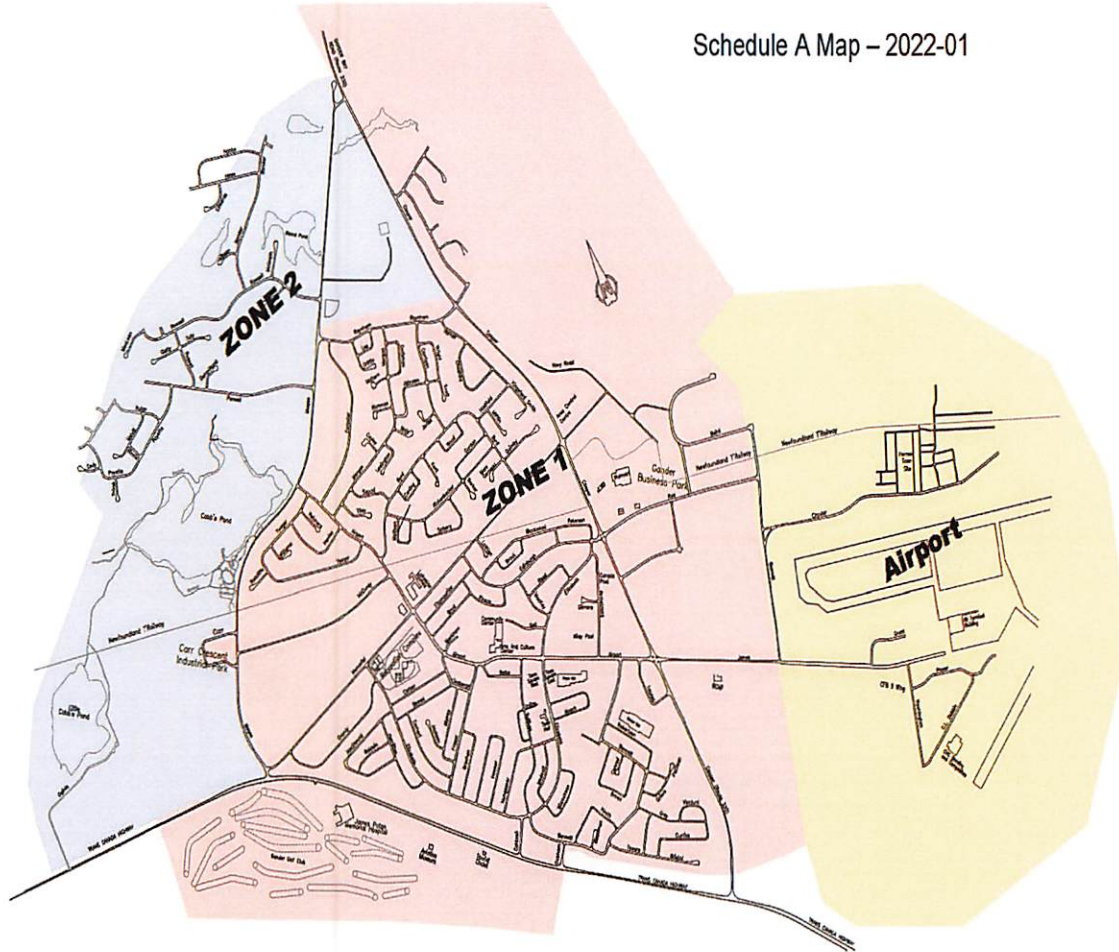
TARIFF OF FARES (TAXICAB)

One to Four Passengers	Rates
Fare within Zone	\$8.00
Fare outside Zone	\$12.00
Fare from any zone to Airport	\$15.00
Wait time every 5 minutes	\$2.00
Wait time per hour	\$25.00

TARIFF OF FARES (LIMOUSINE)

Minimum charge of twenty-five dollars (\$25.00) with a minimum hourly charge of seventy-five dollars.

Schedule A Map – 2022-01



FARE WITHIN ZONE	\$ 8.00	WAIT TIME EVERY 3 MINUTES	\$ 2.00
FARE OUTSIDE ZONE	\$ 12.00	WAIT TIME PER HOUR	\$25.00
ANY ZONE TO AIRPORT	\$ 15.00		

SCHEDULE "B"

OPERATIONS

Trade name of Taxi companies licensed to operate within the Town of Gander, including number of licenses approved are as follows:

Busy Bee Cabs	20 Licenses	October 11, 2005

Fleet Identification Scheme

Busy Bee Cabs: Yellow strip about 14 inches wide from the front to the back of the vehicle on both sides with the name Busy Bee Cabs and the phone number in black painted on it.

SCHEDULE "C"

Taxi Driver Code of Ethics

The Town of Gander Taxi Drivers must abide by the following requirements:

1. Demonstrate Courtesy and Be Helpful

The Taxi industry often represents the public face of our community. Drivers must be courteous and helpful in the performance of their duties. Drivers shall not use foul language or engage in offensive conversation.

2. Have Knowledge and Observe All Traffic Laws

All taxi drivers are to know and shall obey all traffic laws with intent to provide the utmost of public care and provide a safe transportation service. Erratic and/or reckless driving shall not be tolerated.

3. Have Knowledge of the Town and Amenities

Taxi drivers are expected to know and use the major routes and destinations within their geographic service area. These include Gander airport, the trans-island bus service stops, hotels and sporting and cultural facilities.

4. Take the Most Direct and Practicable Route

Taxi drivers must take the most direct, practicable route from when they pick up a customer to the requested destination, unless otherwise directed by the customer. The driver can and should briefly consult a street directory or GPS when in doubt.

5. Exhibit Personal Neatness, Cleanliness and Tidiness

Taxi drivers must be clean, neat and tidy in appearance, and not wearing strong colognes or perfumes or emit body odor. Clothing worn shall be Business Casual.

6. Taxi Vehicle Neatness, Cleanliness and Condition

Taxi Vehicles must be in safe operating condition and free from mechanical deficiencies. The interior of the car shall be clean and free from rubbish and/or clutter. Interior fabrics, glass, handles and trims shall be of good condition and be clean and free of dirt and staining. Exterior of the vehicle shall be in good physical condition and appearance. The vehicle must be free of damages, be clean, be of consistent colour, and have wheel covers (with exception of winter tires being used between October 1st to May 31st or dressed rims.

7. Handle Passenger Luggage

Taxi drivers must provide reasonable assistance to a customer loading their luggage and/or personal belongings. This includes assistance with getting luggage into and out of the taxi and taking reasonable care while in the taxi. Taxi drivers are not expected to move luggage when it may cause injury to them or others. Neither are they expected to carry more luggage than the reasonable capacity of the storage facilities of the vehicle. Any found or left behind items shall be reported to their dispatching taxi stand and made available for customer retrieval.

8. Provide Assistance to Special Needs Passengers

Drivers are to demonstrate understanding and patience and must provide assistance to special needs or mobility challenged persons, including children and elderly, embarking and/or disembarking their taxi. Service animals must be accepted for carriage provided they can be safely transported in the taxi vehicle. Patience and assistance must also be demonstrated to tourists exploring our Town.

9. Exercising the Right to Refuse or Terminate

Drivers are not required to accept or continue to transport a passenger/s if the passenger;

- a. is demonstrating violent behaviors,
- b. is noisy, is misbehaving, or is being offensive,
- c. is unable to demonstrate an ability to pay; the driver can ensure their ability to pay by requesting a deposit up to the amount of the estimated fare before starting the transport.

FORM "A"

APPLICATION FOR DRIVING OR OPERATING LICENSE

Vehicle License: _____

Driver's License: _____

Name: _____

Address: _____

Phone #: _____

Letter of Conduct: _____

Date of Birth: _____

Drivers License #: _____

Class of License: _____

Location: _____

Year and Make of Vehicle: _____

This License is in force from the date hereof until ____ of _____, 20____. This License cannot be transferred or sold by Order of the Town Council of Gander. The Sum of \$ _____ was received for the above Owners/Driving License.

Dated this ____ day of _____, 20____. A.D.

I, _____ OF _____, in the Province of Newfoundland and Labrador do solemnly declare, conscientiously believe it to be true that it is of the force and effect as if made under Oath, that the above application made under the Taxi By-Law of the Town Council of the Town of Gander is correct and conforms with the requirements of the said Regulations.

Witness

Signature

FORM "B"

TAXI/LIMOUSINE STAND OWNER'S APPLICATION

Name of Business: _____

Home Address: _____

Business Address: _____

Phone #: _____

Location: _____

Number of License's Requested: _____

Proposed Fleet Identification Scheme: _____

Note: Application approval is contingent upon meeting all Town of Gander Occupancy Permit requirements for the indicated location.

Witness

Signature